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Exam : **PC-BA-FBA**

Title : BCS Foundation Certificate in
Business Analysis V4.0

Vendor : BCS

Version : DEMO

NO.1 Which of the following is likely to be an input into the Analysing the Needs' stage of the business analysis process model?

- A. The business case
- B. Shortlist of business options.
- C. Validated requirements document
- D. Agreed business activity model

Answer: D

NO.2 The Internal Rate of Return has been calculated for an option in a Business Case. Which ONE of the following statements is true?

- A. The DCF Rate is Zero.
- B. The Net Present Value is Zero
- C. The DCF Rate is not known.
- D. The Net Present Value is not known.

Answer: B

NO.3 When undertaking business system modelling how many Business Activity Models' (BAM's) are initially produced?

- A. One to reflect the perspective of the Owner.
- B. One for each Actor
- C. One for each system under consideration.
- D. One for each CATWOE.

Answer: D

NO.4 In which of the following business analysis areas does the traditional systems analyst role primarily operate?

- A. Specifying IT system requirements.
- B. Defining the needs of the business.
- C. Quantifying costs and benefits.
- D. Implementing business changes.

Answer: A

NO.5 Which of the following BEST describes the term value proposition?

- A. The net present value of a proposed project.
- B. The value of the Internal Rate of Return of a project
- C. The proposed value of benefits in a cost-benefit analysis.
- D. The value that a product or service offers to customers.

Answer: D

NO.6 Which of the following is NOT an example of a generic stakeholder group?

- A. Regulators.
- B. Competitors.
- C. Employees.

D. Testers.

Answer: D

NO.7 Which of the following are steps in the Isaksen and Treffinger's creative problem solving model?

- a. Mess Finding.
- b. Data Modelling.
- c. Process Finding.
- d. Problem Finding.
- e. Solution Finding.
- a. Mess Finding.

A. a, c, d and e.

B. a, d and e.

C. a, b, c and d.

D. b, c and e.

Answer: B

NO.8 The Business Activity Model shows the doing activities' of a business system. Which element of CATWOE do these activities relate to?

A. Transformation.

B. Actors.

C. Owner.

D. Environment.

Answer: A

NO.9 What type of model is a 'Business Activity Model' (BAM)?

A. Conceptual

B. Dynamic

C. Logical

D. Physical

Answer: A

NO.10 Which of the following BEST describes the cause of a bottleneck in a business process?

A. An unnecessary step or steps in a sequence of process steps.

B. A number of related steps that are carried out by different actors.

C. A mismatch between the capacities of related process steps

D. A step where one actor passes the process to another actor.

Answer: C

NO.11 When are workshops especially valuable?

A. When all stakeholders are agreed on the way forward.

B. When time and budget are constrained.

C. When suitably sized rooms are available

D. When a geographically dispersed set of users needs to be consulted.

Answer: B

NO.12 In which of the following circumstances is supplier power high?

A. When switching costs are low.

B. When there are relatively few customers.

C. When the supplier brand is powerful.

D. When alternatives are readily available.

Answer: C

NO.13 It has been suggested that five clerical posts can be abolished when a new computer system is implemented. Under which category of costs or benefits will this be recorded?

A. Intangible benefits.

B. Intangible costs.

C. Tangible costs.

D. Tangible benefits.

Answer: D

NO.14 A convenience food manufacturer has undertaken a strategic analysis study and has identified a threat from groups lobbying against the use of packaging for food products. Which of the PESTLE categories would have helped highlight this threat?

A. Environmental.

B. Technological.

C. Economic.

D. Legal.

Answer: A

NO.15 The term CATWOE provides a framework for defining and analysing business perspectives. In a project, which letter of CATWOE should be first understood by the business analyst?

A. The Weltanschauung or world-view.

B. The Actor

C. The Owner.

D. The Customer.

Answer: A