

NewPassleader

NewPassLeader

HOME

ALL VENDORS

★ GUARANTEE

? FAQ

TESTIMONIALS

CART (0)



Select a vendor...

Select an test...

Your email address

Free Download Demo

Try **PDF Demo** before you buy

Online Test Engine: Online Tool, Convenient, easy to study. Instant Online Access. Supports All Web Browsers.

PDF format: Easy to read and print learning materials, our products are available in PDF file format.

Desktop Test Engine: Installable Software Application. Simulates Real Exam Environment. Practice Offline Anytime.

What Client's Say

“ I purchased the exam questions which were not up to par so that I failed once. Now the second time, I make the right choice to purchase newpassleader 120-968 files, I pass. Thanks very much. I will buy more ”



Gloria
★★★★★

“ The 400-151 Dumps are very helpful, I attend the exam and passed in my first shot. ”



Juliet
★★★★★

<http://www.newpassleader.com/>

Attentive Service Exam Torrent and Valid Dumps - NewPassLeader

Exam : **HP2-N40**

Title : **Implementing HP SaaS
Solutions [2013]**

Vendor : **HP**

Version : **DEMO**

NO.1 Which statement is true about the protocols that are supported on HP SaaS Global Business Process Monitors?

- A. All protocols that are already supported in the latest HP Vugen Software version are supported.
- B. The up-to-date list of supported protocols is published on the HP APM User Guide, in the End User Management section.
- C. The list of supported protocols is not public and can be obtained only through the HP SaaS 24/7 Server Operations Center (SOC).
- D. Only HTTP is supported.

Answer: A

NO.2 How do you find the requirements and process document to connect your BPM software on-premises (or internal BPMs) to HP APM on SaaS?

- A. Find this document on the HP Partner Central Repository Portal.
- B. Access the SaaS Library repository form the HP SaaS APM Admin tab.
- C. Log a service request with HP SaaS Support to supply the documentation and process support.
- D. Contact your HP Partner Success Manager to get you a copy of the documentation and process support.

Answer: B

NO.3 You open a severity critical issue and have been working with an SOC engineer to solve the problem. The time to resolve exceeds the SLO defined in the support datasheet, and you believe you are not making progress. You feel you need to escalate further. According to the ALM Partner Handbook, what is the protocol?

- A. Send an email to SaaS Support with the subject line: 911.
- B. Call the SOC and ask to speak to the lead manager on duty.
- C. Contact the sales representative to help you resolve the issue.
- D. Contact your Partner Success Manager as your first management escalation point.

Answer: D

NO.4 Which statements accurately describe the scope of the HP APM on SaaS partner Delivery Handbook? (Select two.)

- A. It describes how to integrate BSM on premises installation to the HP APM on SaaS.
- B. The APM on SaaS partner handbook document provides a step-by-step guide on how to install, configure, and maintain HP APM on SaaS.
- C. The handbook provides guidelines for support and indicates reference materials that will allow you to effectively manage your HP APM Software engagement with your Customers.
- D. The APM on SaaS partner handbook describes the APM on SaaS partner-led delivery offering with descriptions of your roles and responsibilities in the offering.
- E. The APM on SaaS partner handbook document is a list of definitions and key terminologies used by HP SaaS personnel.

Answer: C,D

NO.5 According the ALM Partner Handbook, the PC RACI chart Onboarding phase lists the task user management. Who is responsible for defining the customer project users in the ALM add-on?

- A. HP SaaS SOC
- B. HP SaaS operations engineers
- C. Partner CSM
- D. Partner Success Manager

Answer: D

NO.6 In the proposed HP APM on SaaS Partner Led Delivery model, the HP partner will assume responsibility for which project phase?

- A. implementation and on-going configurations maintenance throughout the course of the relationship with the end customer
- B. initial implementation of the project
- C. on-going configurations maintenance only
- D. HP APM on SaaS core product setup, implementation, and on-going maintenance throughout the course of the relationship with the end customer.

Answer: D

NO.7 Which integration can be categorized as non-standard HP APM on SaaS? (Select two.)

- A. Integration of on-premises HP data collectors such as HP BPM Software
- B. Data exports via FTP
- C. Monitoring alert event integration out of HP APM
- D. Enterprise management System (EMS) to HP APM on SaaS
- E. Integrations requiring a site-to-site VPN

Answer: A,D

NO.8 For any valid HP SaaS contracts, you will receive a unique service agreement ID (SAID), or SaaS SAID. As an HP software partner you will also have one or more valid software product SAIDs. When contacting HP SaaS support which assumption is true?

- A. The SaaS SAID is an identifier for HP-internal use only. You will contract the HP Software Support helpdesk using your existing Software Products SAID. The HP engineers will then dispatch the requests appropriately depending on the type of requests or incidents.
- B. You will use your SaaS contract SAID primarily for HP SaaS infrastructure related issues. For HP Software products related issues. You will submit other requests using your Software product SAID.
- C. For the duration of the HP SaaS Contract, you will use the SaaS SAID for SaaS infrastructure related issues and HP Software Products related issues.
- D. You will contract the Generic HP Software Support helpdesk using either the SaaS SAID or your existing Software Product SAID. The HP engineers will then dispatch the requests appropriately depending on the type of request or incident.

Answer: D