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Exam : **61451T**

Title : Administering Avaya Aura
Communication Manager
Specialized

Vendor : Avaya

Version : DEMO

NO.1 How does the Call Hold feature function within Communication Manager?

- A. It terminates the call after a set period.
- B. It allows a user to pause a call without disconnecting.
- C. It redirects the call to another user.
- D. It lowers the priority of the call.

Answer: B

NO.2 How is the Autodial feature typically configured in Communication Manager?

- A. Through the endpoint device settings
- B. By the network administrator centrally
- C. Automatically by detecting frequently dialed numbers
- D. By the user via a web interface

Answer: B

NO.3 Which feature interaction within Communication Manager ensures that calls are not lost during high usage periods?

- A. Call Hold and Conference
- B. Call Coverage and Priority Calling
- C. Autodial and Abbreviated Dialing
- D. Bridged Call Appearance and Call Transfer

Answer: B

NO.4 What advantage does using Avaya Aura Media Server for announcements provide?

- A. It restricts the announcement to specific geographic locations.
- B. It allows for dynamic content updates in real-time.
- C. It offers a backup system for data loss prevention.
- D. It supports multilingual playback options.

Answer: D

NO.5 What is the primary function of the Station Lock feature in Communication Manager?
(Choose Two)

- A. To prevent unauthorized use of a telephone
- B. To encrypt voice transmissions
- C. To restrict the making or receiving of calls
- D. To enable remote call pickup

Answer: AC

NO.6 How is a Vector Directory Number (VDN) used in creating a Meet-me Conference?

- A. It identifies the specific conference to callers.
- B. It encrypts the conference call data.
- C. It limits the number of participants in each conference.
- D. It schedules and manages conference timings.

Answer: A

NO.7 Which scenarios typically trigger Automatic Alternate Routing (AAR) in Communication Manager?

- A. When all users are at the same location
- B. During network downtime or congestion
- C. When calls are of a non-urgent nature
- D. During regular maintenance schedules

Answer: B

NO.8 What role does the System Manager play in managing Communication Manager announcements?

- A. It schedules the announcements based on caller traffic.
- B. It selects random announcements to play to callers.
- C. It manages and deploys announcement files centrally.
- D. It converts text announcements into speech.

Answer: C

NO.9 What role does the EAS feature play in Communication Manager?

- A. It enhances security by enabling station locking
- B. It supports enhanced call reporting
- C. It provides extended call forwarding options
- D. It allows for skills-based routing and priority queuing

Answer: D

NO.10 How does saving translation data from RAM to the hard drive impact system performance temporarily?

- A. It improves performance by freeing up RAM.
- B. It has no impact on performance.
- C. It may slightly slow down the system during the process.
- D. It significantly increases system resources.

Answer: C

NO.11 Which aspect is crucial for integrating Avaya Aura Media Server into Communication Manager for announcements?

- A. Ensuring all announcements are less than 30 seconds long
- B. Linking announcement activation to specific call events
- C. Broadcasting announcements publicly across multiple channels
- D. Updating announcements manually by system users

Answer: B